

Tenancy Management Policy Outline

(Housing Management)



To create and maintain a well-managed environment in which residents can enjoy their homes and surroundings in peace without undue disturbance from others.

To ensure that members of the Board, Association staff and all tenants fully understand each other's responsibilities as outlined in the tenancy agreement and to ensure that all parties fully implement their obligations as outlined in the tenancy agreement.

In addition it is to ensure that a comprehensive and efficient estate management service is provided to all residents.

This policy also aims to provide a system which allows breaches of the tenancy agreement to be reported, with appropriate action taken to enforce the terms of the tenancy agreement whenever necessary.

A full copy of this Policy can be requested by contacting the office or by emailing housing@connswater.org.uk



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