

# Tenant Participation Policy Outline

## (Housing Management)



This policy also aims to provide a system which allows breaches of the tenancy agreement to be reported, with appropriate action taken to enforce the terms of the tenancy agreement whenever necessary. This policy allows the Association to make a clear statement on its commitment to tenant participation and demonstrates to employees, board and other stakeholders how this process will be managed. This policy seeks to comply with good practice and regulatory guidance, the Regulatory Framework requires a written Tenant Participation Policy. Consideration was given to current practice in Scotland where Tenant Participation Strategies were required under the Housing (Scotland) Act 2001.

It is the intention of this policy to ensure that tenants of Connswater Homes Ltd are sufficiently informed about all aspects of its work and are able to participate in and influence decisions that have a bearing on the way their housing is managed.

A full copy of this Policy can be requested by contacting the office or by emailing [housing@connswater.org.uk](mailto:housing@connswater.org.uk)



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